

## APM TERMINALS BARCELONA QUICK OVERVIEW



### 1. Address and contact details:

Ronda del Port 233, 08039 Barcelona

(+34) 93.441.00.66

[www.apmterminals.com/Barcelona](http://www.apmterminals.com/Barcelona)

### 2. Operational hours:

**Vessel Operations:** 24 hours (See appendix 1) 362 days a year.

#### **Land Side Operations (gates and rail):**

- Monday to Friday from 06.00 to 02.00 am
- Saturday from 08.00 to 14.00 (gate surcharge applied)
- Possibility to open gates outside these schedules under request and quotation acceptance.

#### **Warehouse Services (Custom Inspections):**

Monday to Friday from 08.00 to 12.00 and from 14.00 to 16.00

#### **VAS Services (Reefer Depot):**

Monday to Friday from 06.00 to 18.00

**3. Non-working days:** January 1, May 1, from 20:00 June 23 until 08:00 June 24, December 25

#### 4. Terminal Access for visitors, contractor and stakeholders:

All visitors, contractor and stakeholders willing to visit the terminal to carry out a work inside our facilities or an activity related to the own operative (customs inspections i.e.) are asked to request access through our **Visitor HSSE** App. (available for IOS or Android in APP Store) or through the following link: [apm.validatemobile.com](http://apm.validatemobile.com)



Safety Contact Point in APM Terminals Barcelona:

[Cae.bcn@apmterminals.com](mailto:Cae.bcn@apmterminals.com)

For commercial visits please contact commercial department or customer service department ([atencionclienteBCN@apmterminals.com](mailto:atencionclienteBCN@apmterminals.com)) in order to check availability.

#### 5. General Contacts Overview:

##### 5.1 Marine Operations:

Position	Email address
• Operations Manager	Jordi.vidal@apmterminals.com
• Planning Manager	Ines.barbera@apmterminals.com
• Gate/Rail/Depot Manager	Carlos.diaz@apmterminals.com
• Shift Operations Manager	jefedeturnobcn@apmterminals.com
• Vessel Planners	mpuenteBCN@apmterminals.com
• Yard Planners	planificacionBCN@apmterminals.com
• Truck Center	puertaBCN@apmterminals.com

##### 5.2 Other Operations /Services in our Terminal:

Unit	Email address
• Rail Operations	ferrocarrilBCN@apmterminals.com
• VAS (Reefer Depot)	VASBCN@apmterminals.com
• Warehouse	almBCN@apmterminals.com
• VGM Services	vermasBCN@apmterminals.com
• EDI, Web and online services	ARGOS_helpdesk@apmterminals.com

### 5.3 Other Contacts in APM Terminals Barcelona

Unit	Email address
• Security	seguridadBCN@apmterminals.com
• Customer service	atencionclienteBCN@apmterminals.com
• Invoicing	Invoicing.barcelona@apmterminals.com
• Collections	Collections.barcelona@apmterminals.com
• Claims	claimsbarcelona@apmterminals.com