



# ORANGE CLUB 2.0



## Auto-In Gate

- Achieved by:
  - Having all the correct information in a confirmed appointment slot which includes: container number, truck license plate, chassis number.
  - Driver arrives within the appointment window.

## Missed Appointment

- Achieved by:
  - Driver arriving within the scheduled appointment window.
- If the driver does not arrive with the window, or not at all, then it is counted as a "missed" appointment.
- If an appointment is not going to be utilized then the company can cancel it any time before the appointment window time expires.

## TEL Zone Adherence

- Achieved by:
  - Drivers complete their transaction within the assigned zone they are given at their in-gate transaction.

## P400 Performance

Month of May 2025

## ABCD TRANSPORTATION, INC.

Auto In-Gate %

81.1%

Missed Appointment %

Type	Drop off rate
EMPTY DROPOFF	11.8%
IMPORT PICKUP	5.3%
<b>Total</b>	<b>8.3%</b>

TEL Zone Adherence %

85.1%

Dual Transaction %

41.5%	58.5%
Single%	Dual%
130,900	
Count	

### **Auto In Gate:**

Driver arrives at terminal on time with all information correct in appointment. Key items are correct license plate, chassis type and accurate container information.

### **Missed Appointment:**

A missed appointment is when an appointment is not cancelled or used by the end of the appointment time window.

### **Zone Adherence:**

Drivers utilize assigned zone and corresponding lane numbers that are provided on ticket. Not utilizing correct zone/lane area is considered out of zone.

### **Dual:**

Driver has a drop off and pick up transaction.

### **What is Orange Club? How do I qualify?**

#### **Auto In-Gate:**

Better than 85%

#### **Missed Appt %:**

Less than 7%

#### **TEL Zone Adherence:**

Better than 85%

#### **Timely exit from TELs:**

(Reviewed Separately)

#### **P400 Transactions per month:**

More than 300



For any questions, please contact: CSMNG@apmterminals.com

Reports are emailed monthly to the email address registered in the “Company Profile” section of Termpoint. Please update your email address as needed to quickly and accurately receive your report at the beginning of every month.

APM TERMINALS  
Lifting Global Trade

TERMPoint  
Los Angeles Appointment System

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