



N4 Roll out Webinar – BCBA

What is the need for Upgrade

- We are migrating to latest TOS (Terminal Operation System) to get benefits of latest technology.
- To align with APM Terminal's Global strategy on standardization - to have a stable, supported & extendable TOS platform – NAVIS N4
- To optimize & improve operations through advanced software modules.
- To provide Realtime updates to external Customers

What are the changes ?

- Current functionality of WEBAccess will be replaced by Customer Service Portal (**CSP**)
- Import E-form 13 (PIN) System to be accessed through CSP instead WEBAccess
- PIN can be generated as per container type
- CFS / DPD operator can see Container type wise pendency (General / Reefer / OOG)
- Truck Drivers registration and safety training records linked to Eform-13
- Truck and driver details to be updated for export containers.

How to access CSP ?

1. Visit <https://apmtmumbai.com>
2. Go to **“Login”** TAB
3. Click **“Customer Service Portal”**

The screenshot shows a web browser window with the URL <https://apmtmumbai.com/> in the address bar, highlighted with a red box and the number 1. The browser tabs include 'Maersk - Home', 'Home - INTRANet', and 'APM Terminals Mumbai > H...'. The website header features the APM Terminals logo with the tagline 'Lifting Global Trade...' and the text 'APM Terminals Mumbai'. A navigation menu includes links for 'home', 'about us', 'terminal facilities', 'safety', 'contact us', 'customer', and 'csr'. On the right side, there is a search bar with the text 'container tracking' and a 'submit' button. Below the search bar, there are several service buttons: 'Truck Booking', 'E-Form 13', 'Berthing report', 'e-port pass', and 'Login'. The 'Login' button is highlighted with a red box and the number 2. A dropdown menu is open under 'Login', showing options for 'Customer', 'Transporter', and 'Customer Service Portal'. The 'Customer Service Portal' option is highlighted with a red box and the number 3. The background of the website shows a large container yard with many colorful shipping containers and cranes.

How to Log-in on CSP ?

The screenshot shows the login interface of the Customer Service Portal (CSP). The background is a photograph of a port with stacked shipping containers. The interface is overlaid on this background. At the top, there are two tabs: "CUSTOMER LOGIN" (highlighted with a red box and the number 1) and "EMPLOYEE LOGIN". Below the tabs, the text "CUSTOMER SERVICE PORTAL" is displayed. There are two input fields: the first contains the text "lgedpd" (highlighted with a red box and the number 2) and the second contains a masked password "....." (highlighted with a red box and the number 2). Below the input fields is a reCAPTCHA widget with the text "I'm not a robot" (highlighted with a red box and the number 3) and a reCAPTCHA logo. At the bottom, there is a green "Log in" button (highlighted with a red box and the number 4). Below the button, there is a link "Create New Password OR [Forgot Password](#)" and a link "[click here](#) To Register / Check Registration Status".

1. Click "**CUSTOMER LOGIN**"
2. Enter "**User ID and Password**"
3. Check "**CAPTCHA**"
4. Click "**Log in**"

CSP Home screen

The screenshot displays the CSP Home screen in a web browser. The browser address bar shows the URL <http://10.91.190.44:90/Dashboard/Home>. The page header includes the APM Terminals logo and the text "CUSTOMER SERVICE PORTAL". In the top right corner, the user is identified as "LG ELECTRONIC INDIA PVT LTD".

The left sidebar contains navigation options: Dashboard, My Profile, Query Tracker, Operations, Finance, eForm13, and ASR. The "eForm13" option is highlighted with an orange box.

The main content area is titled "Dashboard" and includes a password expiration notice: "Your Password Will Expire In : Day". Below this are four summary cards: "CONTAINERS IN YARD" (318), "INVOICES RAISED" (0 This Month), "PAYMENT O/S", and "My Profile" (GST Details). Each card has a "View Details" link.

The "Containers In Yard" section features a table with a dropdown menu set to "IMPORT". The table has the following columns: In Time, Container #, Status, Size, Finance Status, Documentation Status, and GSTIN No. The table currently displays "No Record Found".

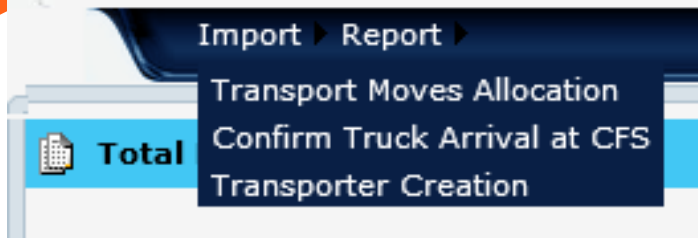
Two orange boxes highlight key areas: one around the "eForm13" navigation option and another around the "Containers In Yard" table.

Administration options

Navigation Options

Container List

Create New Transporter



1. Click **"Import"** Tab
2. Click **"Transport Creation"**

Transporter Creation

User Name: LGTRKCO *

Password: ***** *

Company Name : LGTRKCO *

Mail Id: LGTRKCO@g.com *

User Status: Active ▾

Role: TRANSPORTER ▾ *

CFS / DPD: 11H

Mobile No : 9839480394

Transporter Supervisor Name : transport

User Type : EXTERNAL USER ▾ *

Save **Cancel**

1. Click **"Add"** button
2. Fill in all mandatory information
3. Select user status as **"Active"**
4. Select Role as **"Transporter"**
5. Click **"Save"** to create transporter
6. User type should be **"External User"** always

Moves allocation to your Transporter

Import Report

Transport Moves Allocation

Confirm Truck Arrival at CFS

Transporter Creation

Total

Import Report

Transporter Moves Allocation

Pendency Refresh Date : 04/01/2021 12:25

Group Code (CFS) :

Cont Type :

General
Reefer
OOG

	20	40	45	Total
Pendency :	17	21	0	38
Allocation Made :	2	2	0	4
Allocation Balance :	15	19	0	34
PINs Generated :	0	1	0	1
PINs to be Generated :	17	20	0	37

Transporter Details

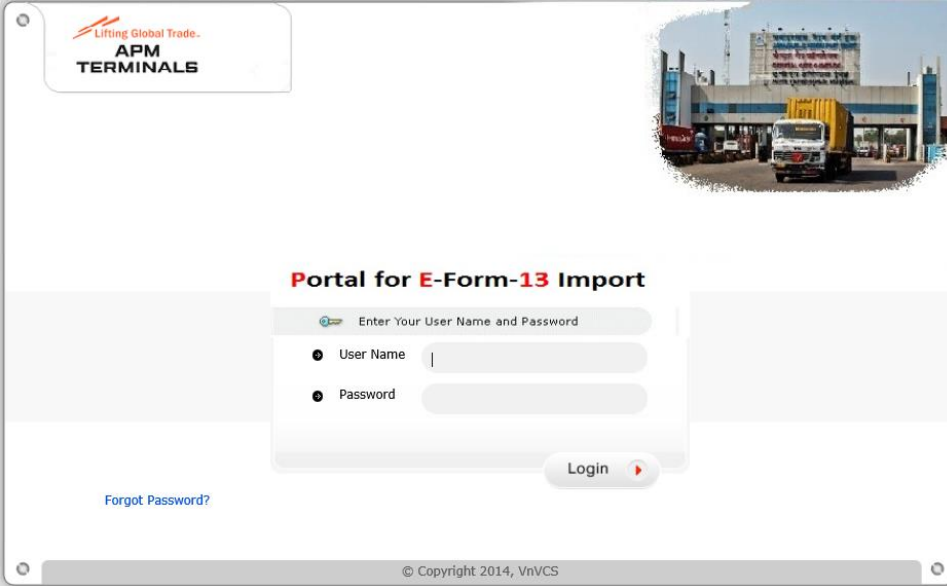
Transporter Name	Size			PIN Allocated			PIN Generated			PIN Balance		
	20	40	45	20	40	45	20	40	45	20	40	45
LGTRKCO	2	2	0	2	2	0	0	1	0	2	1	0
Total :	2	2	0	2	2	0	0	1	0	2	1	0

PIN Generation by Transporter

1. Login to <https://www.apmtmumbai.com>
2. Select "Transporter".

The screenshot shows a web browser window with the URL <https://www.apmtmumbai.com/> in the address bar, highlighted with a red box and labeled '1'. The browser window displays the APM Terminals Mumbai website. The page header includes the APM Terminals logo with the tagline 'Lifting Global Trade.' and the text 'APM Terminals Mumbai'. A navigation menu contains links for 'home', 'about us', 'terminal facilities', 'safety', 'contact us', 'customer', and 'csr'. On the right side, there is a 'container tracking' search box with a 'submit' button and a note: 'For multiple containers search, enter container nos separated by comma'. Below the navigation menu, there are several buttons: 'Truck Booking', 'E-Form 13', 'Berthing report', 'e-port pass', and 'Login'. A dropdown menu is open from the 'Login' button, showing options: 'Customer', 'Transporter' (highlighted with a red box and labeled '2'), and 'Customer Service Portal'. The background of the website features a large image of a port with cranes and containers.

PIN Generation by Transporter



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Portal for E-Form-13 Import

Enter Your User Name and Password

User Name

Password

Login

[Forgot Password?](#)

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1. Provide User Name & Pass word.
2. Press "Login"

Generate PIN by Transporter

APM TERMINALS Lighting Global Trade. User: lgtrkco Change Password Logout Help

Import Report

PIN Generation

PIN Cancellation
PIN Generation - Mass Upload Data
PIN Generation - Mass Cancellation
PIN GENERATION - BII

TT No:

Driver Mobile No: +91

No. Of Container:

Driving License No:

Driver Name:

Group Code: 11H

Container Type: General

Size: -Select-

BAT No:

	11H	Pendency	
General	20	40	45
Total Allocated Moves:	2	2	0
Generated PIN:	0	2	0
Balance:	2	0	0

Add **Search** **Print** **Cancel PIN** **Exit**

GATEWAY TERMINALS INDIA PVT.LTD.
GTI House, JNPT, Sheva, Taluka - Uran, Dist - Raigad Navi
Mumbai - 400 707

PIN No: **98510** PIN Date: 31/03/2020 12:22

Eform 13 - Import Print

PIN Ref No. : 0310320000003	Group Code : HLI
Size : 20	No of Containers : 1
Driver Name : DNYANDEV GARJE	Mobile No. : +91 7028129528
TT No. : MH43MH0005	

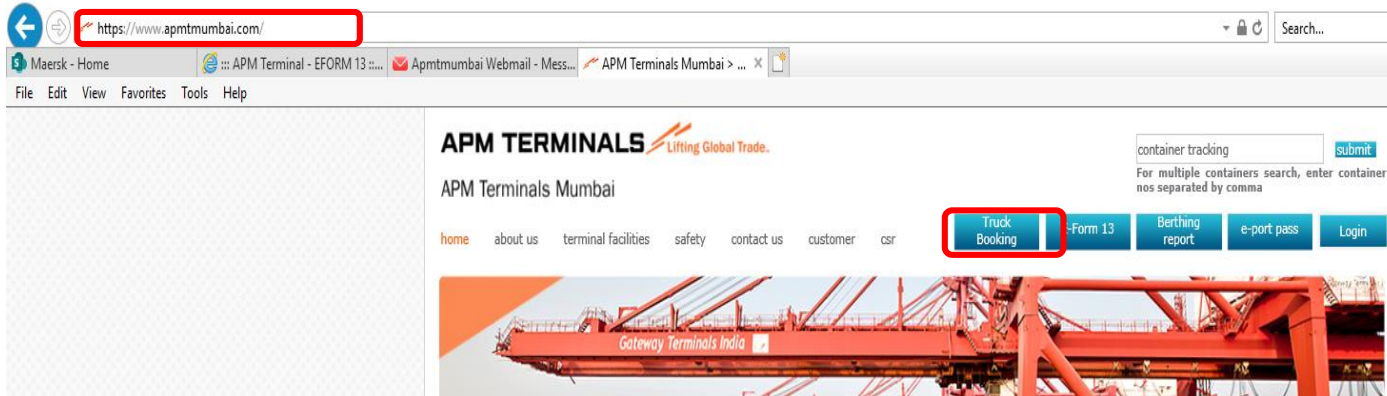
1. Enter TT no. without having space (i.e. DH01DD1148).
2. Select Container Type (i.e. General, Reefer and OOG).
3. Enter Driver Mobile No (Note:- Driver mobile no is mentioned on safety card & is unique for each vehicle).
4. Select Size (20'/40'/45').
5. Enter No. of container (1x20, 2x20, 1x40, 1x45).
6. Enter BAT ID if available. (Note:- BAT ID is unique for each vehicle)
7. Click on Save to complete PIN generation.

Validations for driver


1. Only registered driver is allowed for survey at marshalling yard.
2. Registration process is at GTI Old parking plaza.
3. Driver card once used for any transaction will not be allowed to re-use.
4. PIN is to be generated before survey process at marshalling yard.

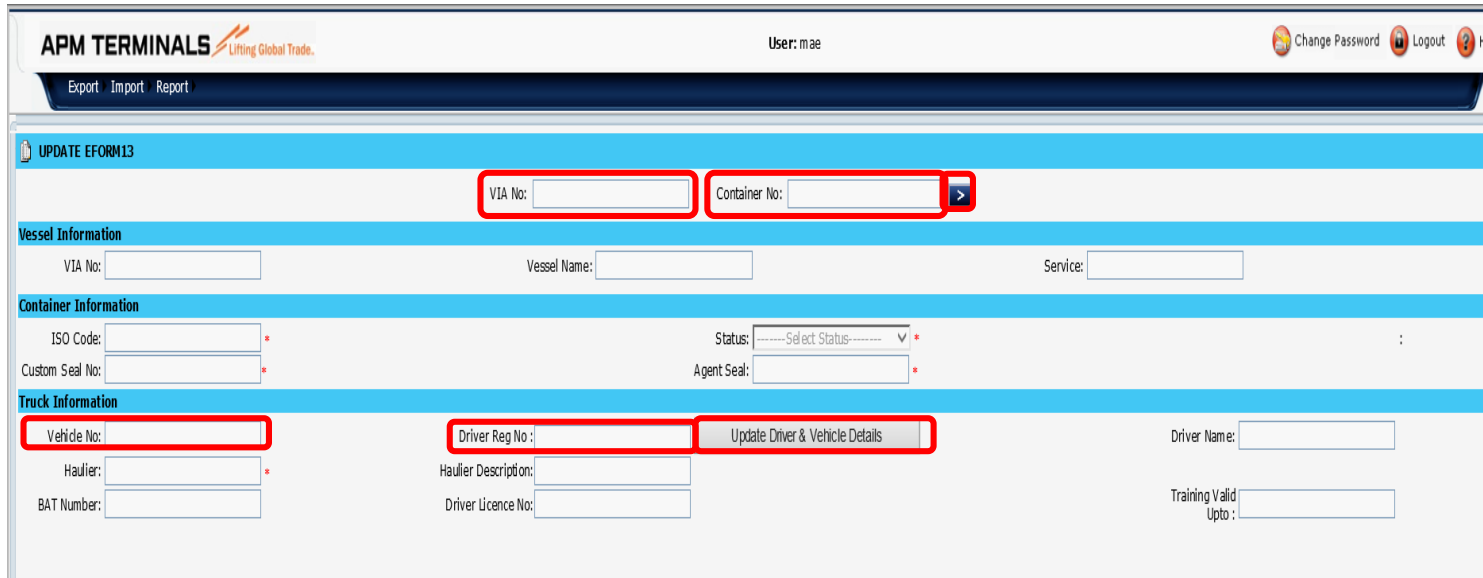
Truck Booking Form

1. Login to <https://www.apmtmumbai.com>
2. Select "TRUCK Booking"



Truck Booking Form for Export


1. Provide "VIA No"
2. Provide "Container No" & press 
3. Enter Vehicle no
4. Enter Driver Reg No.
5. Press Updated Driver & Vehicle details to save.



APM TERMINALS *Lifting Global Trade.* User: mae [Change Password](#) [Logout](#) [Hi](#)

Export Import Report

UPDATE EFORM13

VIA No: Container No: 

Vessel Information

VIA No: Vessel Name: Service:

Container Information

ISO Code: * Status: *
Custom Seal No: * Agent Seal: *

Truck Information

Vehicle No: Driver Reg No: Driver Name:

Haulier: * Haulier Description:

BAT Number: Driver Licence No: Training Valid Upto:



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