APM Terminals Valencia E-Tools

Presenter's name surname 21.03.2016



APM Terminals -Track & Trace

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APM Terminals Valencia - Track & Trace

APM Terminals has implemented its industry-leading container tracking solution in Valencia.

Known as Track & Trace, customers can access real-time data on their containers, check live vessel schedules and cut-off times, save containers to a Container Watchlist and set up email notifications.

Among other services, data includes the vessel estimated time of arrival, discharge time, container status, availability for pick-up, container data and when it exited the terminal. Details of any (customs) holds on the container can also be viewed.

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www.apmterminals.com/valencia



Live Vessel Schedules

Track & Trace also provides live vessel schedules with cargo cut-off times per container type and shipping line and current estimated times of arrival and departure.

Go to Vessel schedules

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Container Watchlist

For customer's tracking larger volumes of containers, they will be prompted to save containers to a personal Container Watchlist.

Filtering options in the Container Watchlist allow customers, to quickly identify containers that are ready for collection, missing appointments or have issues (e.g. Customs Holds) that need resolving.

The Container Watchlist can be accessed at any time via Dashboard in the main menu.

Go to container wachlist





Email Notifications

From the Container Watchlist page, customers can set up email notifications, which provide a snapshot of their Container Watchlist at a specific moment in time.

Customers can choose which days they would like to receive notifications and whether to receive them once or twice per day at fixed times.

Go to email notifications

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Terminal Alerts

One single apmterminals.com customer account is used to access all T&T functions as well as Newsletter Subscriptions, Terminal Alerts, a system which sends customers urgent operational updates via SMS or email.

Go to terminal alerts

Create an Account

APM Terminals offers a number of tools to help you monitor the status of your import containers.

To use these services you'll need an apmterminals.com account.

Your account can also be used to access other services on the website such as Terminal Alerts and takes just a couple of minutes to set up.





APM Terminals Valencia - Gate Status

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Gate Status

APM Terminals Valencia has become the latest location to offer total truck turn time transparency. Use current and historical Truck Turn Times and our live gate camera feed to plan your terminal visits as efficiently as possible.

Go to Gate Status



APM TERMINALS

Lifting Global Trade

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Truck Turn Times

Customers can view current turn times in real-time, as well as hourly data for the past 24 hours and average daily Truck Turn Times for the last 30 days.

It's also possible to show data for specific transaction types, such as empty container pick-up/drop-off, or dual transactions - where a driver drops-off and picks-up a container at the same time.

Historical data will help you compare the time taken for different types of transactions and identify opportunities for your business.



Go to Truck Turn Times





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Live Gate Cameras

The Gate Status page also shows a real time camera feed of traffic waiting at the gate, providing customers and drivers with a complete picture of truck movements both inside and outside the terminal.



<u>Go to live gate cameras</u>



